



# STATE OF LOUISIANA

DHH Medical Vendor Administration

REQUEST FOR INFORMATION

**RESPONSES WILL BE  
PUBLICLY OPENED**

03/30/2016

04:30 PM CST

Vendor No.: \_\_\_\_\_

Solicitation: 3000005326

Opening Date: 03/30/2016

Vendor Name and Address: (to be completed by Vendor)

**SUBMIT NON-ELECTRONIC RESPONSE  
TO : MEDICAL VENDOR ADMIN  
BUDGET & CONTRACTS  
1201 Capitol Access Road  
Baton Rouge LA 70802**

**RFx Number:** 3000005326

**Version:** 1

**Buyer:** REBECCA WHITE HARRIS

**Buyer Phone:** 225-342-8454

**E-Mail:** rebecca.harris@la.gov

**Scheduled Begin Date:**

**Scheduled End Date:**

**T-Number:**

**Name of Solicitation:** Medicaid Call Center Services

**Notice to bidder:**

The Louisiana Department of Health and Hospitals, Bureau of Health Services Financing is seeking proposals containing cost and qualifications from vendors that are capable of providing call center services to assist callers with matters related to Medicaid. This is an expedited process expected to result in an emergency contract to be in effect from May 1, 2016 through December 2017. Details are contained in the Request for Quotes document.

Responses must be submitted by 4:30 pm CDT on Wednesday, March 30, 2016, to the RFQ Coordinator listed below. Proposals received after this time will not be eligible for consideration.

Stacy J. Guidry  
Bureau of Health Services Financing  
stacy.guidry@la.gov

Written questions are permitted and may be submitted to the RFQ Coordinator until 12:00 p.m. CDT on Tuesday, March 29, 2016. Questions will be answered by 4:30 p.m. that day.

VENDOR TELEPHONE NUMBER: FAX NUMBER:	TITLE	DATE
Signature of Authorized Bidder	Name of Bidder (Typed or printed)	

<b>Invitation to bid:</b> 3000005326 Open Date: 03/30/2016 T-Number:	Bidder:	Page 2 of 2
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LINE	Description
1	<b>Product Category:85101700</b> Medicaid Call Center Services