

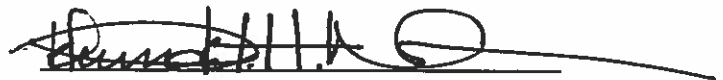
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
PUBLIC UTILITIES COMMISSION

ADDENDUM 1
TO
REQUEST FOR PROPOSALS
NO. RFP-PUC-16-01

SEALED PROPOSALS AND PRICING FOR A
PROVIDER FOR THE
HAWAII ONE CALL CENTER (HOCC)
HAWAII REVISED STATUTES (HRS) CHAPTER 269E

Please find herein the following regarding RFP-PUC-16-01:

- 1) Responses to Inquiries
- 2) Appendix 3 Historical Data

A handwritten signature in black ink, appearing to read 'Delmond J.H. Won', is written over a horizontal line.

Delmond J.H. Won
Procurement Officer

Responses to Inquiries

Q1. Whether companies from Outside USA can apply for this?
(From India or Canada)

A1. Yes.

Q2. Whether we need to come over there for meetings?

A2. Yes.

Q3. Can we perform the tasks (related to RFP) outside USA?
(From India or CANADA)

A3. *Some tasks can be performed outside the USA; however, certain tasks must be performed in the State of Hawaii. For example, please refer to RFP-PUC-16-01, Section 2.3.1, pages 27-28 "Education and Public Relations Programs". Moreover, the Pipeline Safety Act expressly mandates the use of "811" to access State One Call Centers.*

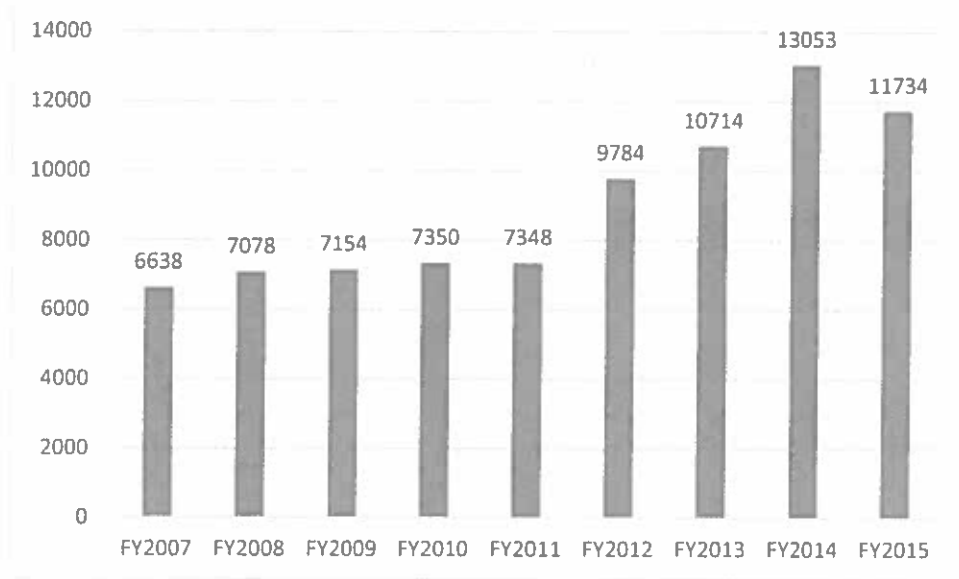
As such, bidders should explain in their proposal how these tasks and other tasks would be performed.

Q4. Can we submit our proposals via email?

A4. *No, please refer to RFP-PUC-16-01, Section 1.10 "General Instructions for Proposal".*

Appendix 3 Historical Data

Requests Made to the Hawaii One Call Center by Excavators



**Requests Transmitted to Facility Operators
by the Hawaii One Call Center**

