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**Project Title:** CALL-CENTRE SERVICES FOR YUKON EMERGENCY MEASURES ORGANIZATION AND YUKON SPILLS LINE

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Attention All Planholders:  
General

- 1.1 This addendum shall be read in conjunction with the specifications.
- 1.2 Where inconsistent with the above, this addendum shall govern. This addendum forms an integral part of the Contract Documents and shall be included therein.
- 1.3 No consideration shall be allowed for increases (extras) to the CONTRACT PRICE due to failure of the Contractor being familiar with this addendum.
- 1.4 It is the planholder's responsibility to ensure all addenda have been received prior to the closing time and date.
- 1.5 The planholder should acknowledge receipt of addenda on the tender form.

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Scope of this addendum:

**3. Price Evaluation**

Provide detailed pricing structure based on 15 incoming calls per month for each of two lines (Yukon Emergency Measures and Yukon Spills Line), including any planned annual increases. Total price should be for the full three years for both lines.

The third toll-free line requested is strictly for administrative contact to resolve issues for either of the other two lines and any cost should be included in the base price.

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Attachments:

Project Manager: Michael W. Templeton

Date: 02 Mar 16

Signature:

