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Governor

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LEGAL AD
REQUEST FOR QUOTATION (RFQ)

The Arizona Department of Economic Security (ADES) will be issuing a Request for Quotation (RFQ) on the ProcureAZ e-procurement website for **Telephone Answering Services**.

The purpose of this service is to provide after-hours telephone answering services for the Division of Developmental Disabilities (the Division) that provides verification of an individual's (DDD Member's) health plan eligibility to inquiring DDD Members, their families and health care providers, and the forwarding of other requests related to health care services to the Division's On-Call Staff.

You will need to register as a vendor in ProcureAz to receive a notice when the solicitation is issued. The web address is: <https://procure.az.gov> To respond to the RFQ, all Offerors must be registered in ProcureAZ with the following NIGP Code (commodity code):

NIGP Code - 915-05

NIGP Class - 915 - Communications and Media Related Services

NIGP Class Item – 05 - Answering/Paging Services

To view a copy of the official RFQ, including all particulars, interested parties should go to <https://procure.az.gov> and select "Open Bids" then select Bid Number: ADES16-00005444. In order to submit a quote you must be registered in <https://procure.az.gov> Instructions for registering are on this website.

Bids must be entered/completed/ submitted in <https://procure.az.gov> no later than the date indicated in the Request for Quotation at 3:00:59 p.m. (Arizona Time). The Department reserves the right to accept or reject any or all bids and to make award(s) in the best interest of the State.

NOTE: Information within this Notice may change after publication of the solicitation. Vendors are advised to consult the bid in <https://procure.az.gov> for the most current information concerning this procurement.

Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the Solicitation contact person. Requests shall be made as early as possible to allow time to arrange the accommodation.

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