

<https://sam.gov/workspace/contract/opp/79b2bce9ef49471ea75d38339bb8a1d3/view>

Western Oregon Service Unit Interpreter Service

Active

Opportunity

Notice ID

75H71326Q00056

Related Notice

(blank)

Contract Opportunity Type

Combined Synopsis/Solicitation

Contract Line Item Number

(blank)

Inactive Dates

Jul 24, 2026

Inactive Policy

15 days after date offers due

Date Offers Due

Jul 09, 2026 5:00 PM PDT

Published Date

Jun 18, 2026 7:30 AM PDT

Department/Ind. Agency

HEALTH AND HUMAN SERVICES, DEPARTMENT OF

Sub-tier

INDIAN HEALTH SERVICE

Office

INDIAN HEALTH SERVICE

Classification

Original Set Aside

Indian Small Business Economic Enterprise (ISBEE) Set-Aside (specific to Department of Interior and Indian Health Services)

Product Service Code

R608 - SUPPORT- ADMINISTRATIVE: TRANSLATION AND INTERPRETING

NAICS Code

541930 - Translation and Interpretation Services

Place of Performance

(blank)

Initiative

None

Description

This is a combined synopsis/solicitation for commercial services prepared in accordance with FAR Part 12. This announcement constitutes the only solicitation; quotations are being requested and a written solicitation will not be issued.

Solicitation No. 75H71326Q00056 has been issued as a Request for Quotation (RFQ) for a firm-fixed-price commercial services purchase order for American Sign Language (ASL) Interpreter Services for the Indian Health Service, Portland Area Office, Western Oregon Service Unit, Salem, Oregon.

The scope of work includes qualified ASL interpreter services for scheduled clinical encounters at the Western Oregon Service Unit/Chemawa Indian Health Center. Services are primarily in-person, with qualified Video Remote Interpreting (VRI) backup when an in-person interpreter cannot be furnished, to support effective communication for Deaf and Hard of Hearing patients. The Contractor shall meet HIPAA/privacy requirements, maintain required interpreter qualifications, support a 72-hour advance-notice model, and meet the performance standards in Attachment 2.

The anticipated period of performance includes one 12-month base period and four 12-month option periods. The base period is July 15, 2026 through July 14, 2027. Each option period, if exercised, will continue for 12 months following the prior performance period.

The place of performance is the Western Oregon Service Unit, Chemawa Indian Health Center, 3750 Chemawa Road NE, Salem, Oregon 97305. Government acceptance will occur at the Western Oregon Service Unit.

SOLICITATION INFORMATION

Solicitation Number: 75H71326Q00056

Request Type: Request for Quotation

Contract Type: Firm Fixed Price Commercial Services

Set-Aside: Indian Small Business Economic Enterprise (ISBEE) Set-Aside under the Buy Indian Act

NAICS Code: 541930 - Translation and Interpretation Services

Small Business Size Standard: \$22.5 million average annual receipts

Product Service Code: R608 - Translation and Interpreting

Issue Date: June 18, 2026

Quotation Due Date: July 9, 2026 at 5:00 PM Pacific Time

Submit Quotations To: [jacob.blalock@ihs.gov](mailto:jacob.blalock@ihs.gov) and [PORAQAcquisition@ihs.gov](mailto:PORAQAcquisition@ihs.gov)

Email Subject Line: 75H71326Q00056 - WOSU ASL Interpreter Service Quote

This requirement is set aside for Indian Small Business Economic Enterprises. Under the Buy Indian Act, offers are solicited only from Indian Economic Enterprises that are also small business concerns under the applicable NAICS code. Offers received from enterprises that are not both Indian Economic Enterprises and small business concerns will not be considered and will be rejected.

Offerors shall submit a completed IHS Indian Economic Enterprise Representation Form with the quotation. The offeror shall remain eligible as an Indian Economic Enterprise at the time of quotation, at the time of award, and throughout contract performance. If an offeror proposes to use subcontractors or teaming partners, the quotation shall clearly identify the proposed subcontracting or teaming arrangement and show how the prime offeror will comply with applicable Buy Indian Act subcontracting limitations.

ATTACHMENTS

- Attachment 1 - Schedule of Items
- Attachment 2 - Performance Work Statement
- Attachment 3 - IHS IEE Representation Form
- Attachment 4 - Wage Determination 2015-5573 Rev. 28

#### APPLICABLE PROVISIONS AND CLAUSES

The solicitation document and incorporated provisions and clauses are those in effect through Federal Acquisition Circular 2026-01 dated March 13, 2026, and applicable FAR Council/model class deviations in effect as of the issue date, including FAR 52.222-90.

FAR 52.212-1 Instructions to Offerors—Commercial Products and Commercial Services applies to this acquisition.

FAR 52.212-2 Evaluation—Commercial Products and Commercial Services applies to this acquisition.

FAR 52.212-4 Contract Terms and Conditions—Commercial Products and Commercial Services applies.

Full text available at <http://www.acquisition.gov>

- FAR 52.204-7, System for Award Management - Registration (NOV 2025).
- FAR 52.212-1, Instructions to Offerors - Commercial Products and Commercial Services (NOV 2025).
- FAR 52.212-2, Evaluation - Commercial Products and Commercial Services (NOV 2025).
- FAR 52.217-5, Evaluation of Options (NOV 2025).
- FAR 52.203-17, Contractor Employee Whistleblower Rights (NOV 2023).

- FAR 52.204-13, System for Award Management - Maintenance (NOV 2025).
- FAR 52.204-19, Incorporation by Reference of Representations and Certifications (DEC 2014).
- FAR 52.212-4, Terms and Conditions - Commercial Products and Commercial Services (NOV 2025).
- FAR 52.217-8, Option to Extend Services (NOV 1999).
- FAR 52.217-9, Option to Extend the Term of the Contract (MAR 2000).
- FAR 52.219-14, Limitations on Subcontracting (NOV 2025).
- FAR 52.222-3, Convict Labor (NOV 2025).
- FAR 52.222-35, Equal Opportunity for Veterans (NOV 2025).
- FAR 52.222-36, Equal Opportunity for Workers with Disabilities (NOV 2025).
- FAR 52.222-37, Employment Reports on Veterans (NOV 2025).
- FAR 52.222-41, Service Contract Labor Standards (NOV 2025).
- FAR 52.222-42, Statement of Equivalent Rates for Federal Hires (MAY 2014).
- FAR 52.222-43, Fair Labor Standards Act and Service Contract Labor Standards - Price Adjustment (Multiple Year and Option Contracts) (NOV 2025).
- FAR 52.222-50, Combating Trafficking in Persons (NOV 2025).
- FAR 52.222-54, Employment Eligibility Verification (NOV 2025).

- FAR 52.222-62, Paid Sick Leave Under Executive Order 13706 (NOV 2025).
- FAR 52.222-90, Addressing DEI Discrimination by Federal Contractors (APR 2026) (DEVIATION APR 2026).
- FAR 52.224-1, Privacy Act Notification (APR 1984).
- FAR 52.224-2, Privacy Act (APR 1984).
- FAR 52.224-3, Privacy Training (JAN 2017).
- FAR 52.226-8, Encouraging Contractor Policies to Ban Text Messaging While Driving (May 2024).
- FAR 52.232-33, Payment by Electronic Funds Transfer - System for Award Management (OCT 2018).
- FAR 52.232-40, Providing Accelerated Payments to Small Business Subcontractors (MAR 2023).
- FAR 52.233-3, Protest After Award (NOV 2025).
- FAR 52.233-4, Applicable Law for Breach of Contract Claim (NOV 2025).
- FAR 52.237-3, Continuity of Services (JAN 1991).
- FAR 52.240-91, Security Prohibitions and Exclusions (NOV 2025).
- FAR 52.240-93, Basic Safeguarding of Covered Contractor Information Systems (NOV 2025).
- FAR 52.244-6, Subcontracts for Commercial Products and Commercial Services (APR 2026) (DEVIATION APR 2026).

DEPARTMENT OF HEALTH AND HUMAN SERVICES ACQUISITION REGULATION (HHSAR) (48 CFR CHAPTER 3) CLAUSES:

- HHSAR 352.224-70, Privacy Act (DEC 2015).
- HHSAR 352.226-1, Indian Preference (DEC 2015).
- HHSAR 352.226-2, Indian Preference Program (DEC 2015).
- HHSAR 352.226-4, Notice of Indian Small Business Economic Enterprise Set-Aside (JAN 2022).
- HHSAR 352.226-6, Indian Economic Enterprise Subcontracting Limitations (JAN 2022).
- HHSAR 352.226-7, Indian Economic Enterprise Representation (JAN 2022).
- HHSAR 352.232-71, Electronic Submission of Payment Requests (FEB 2022).
- HHSAR 352.237-70, Pro-Children Act (DEC 2015).
- HHSAR 352.237-71, Crime Control Act of 1990 - Reporting of Child Abuse (DEC 2015).
- HHSAR 352.237-72, Crime Control Act of 1990 - Requirement for Background Checks (DEC 2015).
- HHSAR 352.239-73, Electronic and Information Technology Accessibility Notice (DEC 2015).
- HHSAR 352.239-74, Electronic and Information Technology Accessibility (DEC 2015).

The Contractor shall submit invoices monthly through IPP unless otherwise authorized in writing by the Contracting Officer. Invoices shall only include services that have been performed/provided and accepted. Monthly invoices shall be based on accepted services performed during the applicable billing period and shall include sufficient non-PHI supporting detail for Government review. The Contractor shall not invoice in advance.

#### INSTRUCTIONS TO RESPONDENTS AND EVALUATION CRITERIA

## Submission of Quotes

Quotations shall be submitted electronically to [jacob.blalock@ihs.gov](mailto:jacob.blalock@ihs.gov) and [PORAOAcquisition@ihs.gov](mailto:PORAOAcquisition@ihs.gov) no later than July 9, 2026 at 5:00 PM Pacific Time. The email subject line should read: 75H71326Q00056 - WOSU ASL Interpreter Service Quote.

The Government may consider a quotation received after the due date and time only if the Contracting Officer determines that doing so would not unduly delay the acquisition and would be in the Government interest. Offerors are responsible for ensuring timely receipt.

Quotes shall include:

Completed price quote (Attachment 1 - Schedule of Items) with hourly unit prices for the base period and each of the four option periods. Unit prices shall include all labor, management, supervision, scheduling, qualified interpreter personnel, credentialing support, transportation to the primary place of performance, insurance, overhead, profit, and all other costs necessary to perform the standard in-person ASL interpreter services requirement.

Technical quotation addressing the Performance Work Statement and evaluation factors below, including interpreter qualifications, medical interpreting capability, scheduling approach, ability to meet the 72-hour advance-notice model and 90% in-person fulfillment standard, contingency VRI/alternative-service coordination, privacy/confidentiality controls, quality control, monthly invoicing support, and continuity of service.

Technical submission addressing demonstrated prior experience and past performance on recent and relevant ASL interpretation services, medical or healthcare interpretation, Government or healthcare facility support, VRI/alternative-service coordination, scheduling and fulfillment requirements, subcontractor management, and reporting requirements, including at least three references if available.

Confirmation of active SAM.gov registration for Federal Government contracts and the offeror's UEI.

Evidence of required interpreter qualifications, certifications, licensure if applicable, insurance, privacy/confidentiality procedures, and other credentials or controls required for performance, if applicable.

Completed IHS Indian Economic Enterprise Representation Form (Attachment 3).

Any proposed separate pricing for Government-approved VRI/alternative services, cancellation or no-show charges, after-hours/weekend/holiday coverage, pre-approved travel, or other reimbursable costs shall be clearly identified separately from standard in-person service rates. Unpriced or unauthorized charges may be rejected or disallowed.

Questions



Questions regarding this solicitation shall be submitted in writing via email to [jacob.blalock@ihs.gov](mailto:jacob.blalock@ihs.gov) and [PORAOAcquisition@ihs.gov](mailto:PORAOAcquisition@ihs.gov) no later than four (4) business days prior to the closing date. The subject line shall include the solicitation number 75H71326Q00056.

#### BASIS FOR AWARD

The Government intends to award a contract to the responsible Offeror whose quote represents the best value to the Government, considering price and non-price factors. The Government may award to other than the lowest-priced Offeror.

The Government reserves the right to:

Make no award

Evaluate quotes without discussions

Communicate with Respondents for clarification purposes only

Exclude quotes that fail to follow solicitation instructions

#### EVALUATION FACTORS

The Government will award a purchase order to the responsible offeror whose quotation conforming to the solicitation will be most advantageous to the Government, price and other factors considered. The Government may make no award if no quotation is technically acceptable, if no offeror is responsible, or if pricing is not determined fair and reasonable.

The following factors will be used to evaluate quotations:

Factor 1 - Technical Capability and Staffing/Team Approach. The Government will evaluate the extent to which the quotation demonstrates the ability to perform the Performance Work Statement and achieve the required outcomes for ASL interpreter services supporting scheduled clinical encounters. The Government will evaluate interpreter qualifications and medical interpreting capability; the proposed scheduling, confirmation, communication, quality control, and privacy/confidentiality approach; the ability to meet the 72-hour advance-notice model and 90% in-person fulfillment standard for qualifying requests; and the ability to timely notify the Government and coordinate Government-approved VRI or other alternative service when in-person coverage is unavailable. If subcontractors or teaming partners are proposed, the Government will evaluate whether the arrangement is organized and enforceable and whether the prime offeror demonstrates a credible plan to manage the work and comply with applicable Buy Indian Act

subcontracting limitations. A quotation may be found technically unacceptable if it merely restates the PWS without explaining how the work will be performed or if it fails to demonstrate credible capability to perform and manage the requirement.

**Factor 2 - Past Performance.** The Government will evaluate the recency and relevance of the offeror and any proposed major subcontractor experience providing comparable ASL interpretation services, medical or healthcare interpretation, Government or healthcare facility support, VRI/alternative-service coordination, scheduling and fulfillment, privacy/confidentiality compliance, subcontractor management, and reporting services. The Government may consider references provided by the offeror and information available from other Government or commercial sources. The Government may consider timeliness, quality, customer satisfaction, interpreter professionalism, privacy/confidentiality performance, invoice accuracy, and performance on similar requirements. An offeror without any history of past performance will receive a neutral rating for this factor.

**Factor 3 - Price.** The Government will evaluate the total evaluated price, including the base period and all option periods. Total evaluated price will be calculated using the Schedule of Items and the estimated quantities for standard in-person ASL interpreter services. The Government will determine whether prices are fair and reasonable. The Government may also evaluate price realism to assess whether the quoted prices reflect a clear understanding of the requirement and are not so low as to create unacceptable performance risk. Separately identified pricing for VRI/alternative services, cancellation/no-show charges, pre-approved travel, or other reimbursable costs may be evaluated for reasonableness and risk, but will not be included in the total evaluated price unless the Schedule of Items provides an evaluated quantity. The Government may determine a quotation unacceptable if option prices are significantly unbalanced, incomplete, unrealistic, or if the price is not fair and reasonable.

**Relative Importance:** Factor 1 is more important than Factor 2. Factors 1 and 2, when combined, are approximately equal to Factor 3, Price. Price will become more important as non-price quotations become more equal. The Government may award to other than the lowest-priced offeror.

**Options:** The Government will evaluate quotations for award purposes by adding the total price for all options to the total price for the basic requirement. Evaluation of options does not obligate the Government to exercise the option(s).

## AWARD INFORMATION

A single award is anticipated. Written notice of award or acceptance of a quotation furnished to the successful offeror within the time for acceptance specified in the quotation shall result in a binding contract without further action by either party. The Government reserves the right to award without

exchanges, to communicate with offerors if needed, to reject any or all quotations, and to waive informalities and minor irregularities when in the Government interest.

End of Combined Synopsis-Solicitation.

#### Contact Information

##### Primary Point of Contact

Jacob Blalock

##### Email

poraoacquisition@ihs.gov

##### Phone Number

5033047661

##### Alternative Point of Contact

(blank)

##### Email

(blank)

##### Phone Number

(blank)

##### Contracting Office Address

1414 N.W. NORTHRUP STREET SUITE 800

(No Street Address 2)

PORTLAND, OR 97209 USA

##### Attachments/Links

##### Links

No links have been added to this opportunity.

##### Attachments

Download All

##### Request Access

Document	File Size	Access	Updated Date
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Attachment 1 - Schedule of Items.xlsx			
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9.49 KB	Public	Jun 18, 2026	
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Attachment 2 - Performance Work Statement.pdf

193.64 KB      Public   Jun 18, 2026

Attachment 3 - IHS IEE Representation Form.pdf

80.24 KB      Public   Jun 18, 2026

Attachment 4 - Wage Determination 2015-5573 Rev. 28.pdf

40.94 KB      Public   Jun 18, 2026