

	2025	2024
Product	Sum of Minutes	Sum of Minutes
Tablet Session	21,449,547	20,014,232
Booking Rules	57	15
Education	1,898,123	978,820
Free	5,280,914	5,129,033
Free (24/7)	13,299	19,579
Free Flex	399,322	260,846
Grievances & Requests	234,815	216,134
Law Library	371,042	275,397
Library	1,364,830	1,360,376
Phone Dialer	5,361,646	5,316,566
Promotional	1,527,894	1,991,664
Promotional (24/7)	8,261	13,081
Purple vrs	13,662	15,682
Standard	4,960,889	4,400,812
Standard (24/7)	14,326	35,764
Veterans	467	463
Tablet Video Visit	1,492,332	1,150,605
VVS Free	7,961	9,678
VVS Paid	1,484,371	1,140,927
Grand Total	22,941,879	21,164,837