



TO WHOM IT MAY CONCERN:

We would appreciate a firm, written quotation for any or all items on the attached list. Prices quoted are to be F.O.B. destination, freight prepaid to the Northwest Fire District location noted on the purchase order. Purchase will be made by means of purchase order. Purchase orders will be placed as needed as soon as possible after the award and will be paid after receipt of invoice within Net 30 terms.

The Northwest Fire District is soliciting quotations for Appliance Services.

NWFD is requesting **365 days firm pricing** on the items in this Request for Quotation. Vendors shall indicate the number of days prices are firm.

Brand names and model numbers used in this Request for Quotation are for the benefit of vendors to determine the quality and general characteristics of the desired items. Vendors may offer alternate brands of equal quality. NWFD shall be the sole judge of equal quality. All supplies must be new, not remanufactured.

All vendors shall guarantee full satisfaction of their products used or permit unsatisfactory product to be returned collect for full money refund.

This quote may be awarded "all or none", "item by item", or "by group."

Please return this Request for Quotation, by E-mail, mail or fax, to:

Northwest Fire District
Attn: Procurement
13535 N. Marana Main St.
Marana, AZ 85653
Phone (520) 887-1010
Fax (520) 887-1034
procurement@nwfdaz.gov

No later than **Wednesday, July 1, 2026 @ 3:00 P.M. Local Time**. Indicate the RFQ name and number on the envelope or cover sheet. Vendors may call Procurement at (520) 887-1010 if there are any questions regarding this request.

Raymond Thibault
Procurement and Contract Specialist

06/22/2026
Date



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13535 N. Marana Main St. | Marana, AZ 85653

(520) 887-1010 | www.nwfdaz.gov

@NorthwestFire | /NorthwestFireDistrict

PLEASE INDICATE:

Date: _____

Name of firm _____

Address _____

Phone _____ Fax _____

No. of days prices are firm _____ No. of days for delivery ARO _____

Response time _____ Contractor's License #: _____

Prices quoted are to be FOB freight prepaid, to the address(s) as noted on the purchase order.

FOB Freight Prepaid () Yes () No If no, please explain below.

Percent of sales tax _____%

Name of local representative _____

Location, if different than above _____

Phone _____ Fax Number _____

Name of person giving quote, if different than representative _____

Title _____

Web Site, if applicable _____ E-Mail _____



RFQ 27-02-29 APPLIANCE SERVICES

The Northwest Fire District is soliciting quotations for as needed appliance services beginning upon award. The various district locations are identified on the attached list. Offered pricing must remain firm for a period of 12 months. It is the intent of the District to award a multi-term contract for the specified services beginning upon award through June 30, 2027. This multi-term contract may be renewed annually for a total time of contract not to exceed three (3) consecutive years. Renewal shall be a mutual agreement between the awarded firm and the NWFD.

Conditions for renewal of the contract shall include, but not be limited to, satisfactory performance of services during the preceding contract term, ability to continue to provide satisfactory services, continued adherence to the requirements of the RFQ, and continued competitive prices for the services and/or products provided under the original contract.

You are invited to submit a quote for as needed appliance repair services on a time & materials basis.

All work to be done by licensed contractor.

Group A – Residential Appliance Services

Services to include repair of residential grade washers, dryers, dish washers, refrigerators, freezers, stove/ovens, microwaves etc.

Item	Description	
1	Hourly Rate:	\$
2	Overtime Rate (nights/weekends):	\$
3	Holiday Rates:	\$
4	Trip Charge:	\$
5	2nd Man Hourly Rate:	\$
6	Apprentice Hourly Rate:	\$
7	Guaranteed response time for unscheduled service calls (hours):	
8	% off discount for parts (% off catalog list)	

Please mark all services provided:

<input type="checkbox"/> Washer Repair	<input type="checkbox"/> Dryer Repair	<input type="checkbox"/> Dish Washer Repair
<input type="checkbox"/> Refrigerator Repair	<input type="checkbox"/> Freezer Repair	<input type="checkbox"/> Stove/Oven Repair
<input type="checkbox"/> Microwave Repair	Other:	
Please list all manufacturer brands excluded from service/repair:		



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Group B – Commercial Appliance Services

Services to include repair of commercial grade ice machines, refrigerators, freezers, turnout extractor/washer etc.

Item	Description	
1	Hourly Rate:	\$
2	Overtime Rate (nights/weekends):	\$
3	Holiday Rates:	\$
4	Trip Charge:	\$
5	2nd Man Hourly Rate:	\$
6	Apprentice Hourly Rate:	\$
7	Guaranteed response time for unscheduled service calls (hours):	
8	% off discount for parts (% off catalog list)	

Please mark all services provided:

<input type="checkbox"/> Ice Machine Repair	<input type="checkbox"/> Refrigerator Repair	<input type="checkbox"/> Freezer Repair
<input type="checkbox"/> Stove/Oven Repair	<input type="checkbox"/> Turnout Extractor/Washer Repair	
Other:		
Please list all manufacturer brands excluded from service/repair:		



Please indicate:

Number of years your firm has been providing the services offered:	
Number of days to complete after receipt of order:	
Number of days to resolve service issues:	
Percentage of service issues per year:	_____ %

Please indicate:

(Yes / No)

Do you have a local facility to provide services as required?	
Are minimum warranty/guarantees provided on all items as specified?	
If so, what is the warranty/guarantee?	

Please provide three preferably Tucson firms, addresses, contact persons and telephone numbers of customers who have used the services the vendor has provided:

This quote may be awarded "All or None" or "By Group."

Factors to be considered in making the award include, but are not limited to: cost, conformity with specifications, completeness of response, and response time.